CLT

Snapshot of American Airlines at Charlotte Douglas International Airport

PEOPLE

American employs 15,000 team members in Charlotte, North Carolina.

2,900
Flight Attendants

2,139
Pilots

2,557
Customer Operations

1,304
Maintenance

842
Customer Care

518
Management and Support Staff

4,393
Wholly Owned Carriers

OPERATIONS

In 2023, American carried more than 45 million passengers through CLT.

89%
American accounts for 89% of annual commercial passenger traffic at CLT.

76 million
CLT Cargo handles a yearly average of more than 76 million lbs. of freight and mail out of a 65,000-square-foot warehouse.

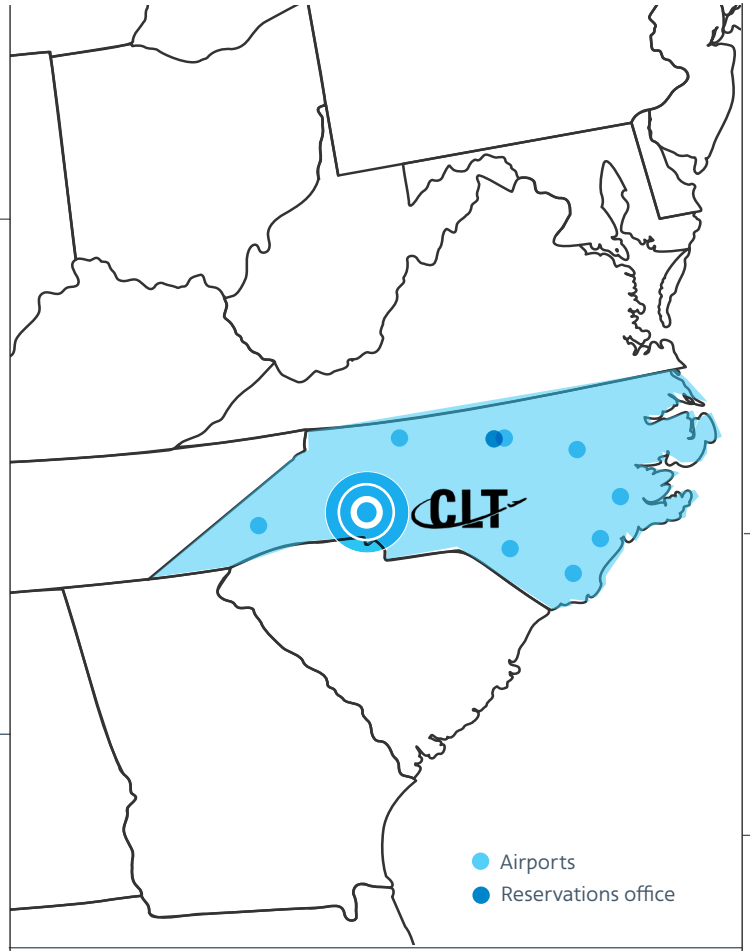
CLT NETWORK

690+
Daily flights*

170+
Destinations

25+
Countries

*Peak day



NEW SERVICE

- Bozeman, Montana (BZN)
- Calgary, Canada (YYC)
- Jackson Hole, Wyoming (JAC)
- Quebec City, Canada (YQB)
- Spokane, Washington (GEG)
- St. Vincent and the Grenadines (SVD)
- Tulum, Mexico (TQO)
- Vancouver, Canada (YVR)

AMERICAN IS GOOD FOR NORTH CAROLINA

- American employs approximately 17,500 people in North Carolina and more than 130,000 companywide.
- American operates more than 700 average daily departures from nine cities in North Carolina, providing access to more than 170 destinations around the world.
- American is a founding member of **one**world®, whose members serve more than 900 destinations with about 11,000 daily flights to more than 170 territories.
- American's purpose is to care for people on life's journey. Together with its American Eagle regional partners, the airline offers thousands of flights daily to more than 350 destinations in more than 60 countries.

FAST FACTS

7th
CLT is the seventh-busiest airport in the country.*

2nd
largest American hub.

*Based on arrivals and departures

COMMUNITY

American proudly supports charitable organizations locally.

VBH Veterans Bridge Home
Sullenberger Aviation Museum
Charlotte Mecklenburg Library
Airport Community Partnerships
Classroom Central

HISTORY OF CLT

1948 — Piedmont Airlines starts operations in Charlotte.

1989 — Piedmont merges with US Airways; CLT becomes a US Airways hub.

1990 — US Airways establishes a hangar maintenance base and flight training facility at CLT.

2002 — US Airways Express begins service out of a new 95,000-square-foot facility.

2013 — US Airways merges with American; CLT becomes American's second-largest hub.

2022 — American celebrates 40th anniversary at CLT.

2023 — CLT breaks ground on fourth parallel runway.

AS OF MAY 2024